**Key Indicator–1.4 Feedback System (20)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Metric no.** | AS PER UNIVERSITY FEEDBACK SYSTEM | | **Weightage** |
| **1.4.1**  **QnM** | ***Structured feedback for design and review of syllabus – semester wise/ year wise is received from***  1) Students, 2) Teachers, 3) Employers, 4) Alumni  **Options:**   1. All 4 of the above 2. Any 3 of the above 3. Any 2 of the above 4. None of the above   **Response: A** | | **10** |
| **Data Requirements: (As per Data Template**) | | | |
| **Filled in sample feedback forms from the stakeholders** | [View Document](https://jamiahamdard.edu/naac/criteria-1/1.4/1.4.1%20and%201.4.2%20final%20folder/1.4.1Sample%20filled%20forms/1.4.1.pdf)  1.4.1f |  | |
| **1.4.2** | ***Feedback processes of the institution may be classified as follows:*** | **10** | |
| **QnM** | 1. Feedback collected, analysed and action taken and feedback available on website 2. Feedback collected, analysed and action taken 3. Feedback collected and analysed 4. Feedback collected 5. Feedback not collected |  | |
| **Response: A** |
| **Data Requirements: (As per Data Template)** | | | |
| Stakeholder feedback analysis report **signed by the competent authority** | 1.4.2f  [View Document](https://jamiahamdard.edu/naac/criteria-1/1.4/1.4.1%20and%201.4.2%20final%20folder/1.4.2%20Year%20wise%20feedback%20analysis%20reports/1.4.2.pdf) |  | |
| Action taken report of the university **signed by the competent authority** |  |  | |