

JAMIA HAMDARD -IQAC

ONLINE STUDENT FEEDBACK SYSTEM AND STUDENT SATISFACTION SURVEY (SSS)

1. Online feedback and Student Satisfaction Survey (SSS) are for currently enrolled Jamia Hamdard students.
2. It has three components - Basic details, Part A and Part B (SSS). All queries are compulsorily to be attended.
3. Feedback and SSS will be helpful to the university in assessing the perception of students about institution, facilities, programmes and teachers and will enable it to recognize its strengths and weaknesses and to take remedial measures to meet expectations of students and their academic goals.
4. Inputs will help to achieve high standards of teaching and research at Jamia Hamdard.
5. Personal Data and identify of students will be kept confidential.

BASIC DETAILS

Name in full (first name, middle name, surname) *

Fatemah Rizvi

Gender *

Female

Email *

rizvifatemah@gmail.com

Phone No. (mobile) *

9411990425 , 8077847783

Enrollment Number *

2020-336-011

School/Centre/Institute *

School of Chemical & Life Sciences

Programme *

B.Sc. Biotechnology

If you have chosen option "OTHER", write the name of programme in full.

Year of study *

Second Year

Academic Year in which you were admitted in Jamia Hamdard. *

2020-21

Part A. FEEDBACK ABOUT INSTITUTION AND FACILITIES

1. Were ranking and accreditation of the institution motivating factors in your decision to take admission in Jamia Hamdard? *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

2. Whether quality of academic programmes motivated you to join Jamia Hamdard? *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

3. Faculty quality was one of the factors in your choice of Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

4. Good quality of teaching-learning resources, research, sports and recreational facilities motivated you to join Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

5. A good public perception encouraged you to select Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

6. How are the teaching, learning, laboratory and research facilities at the university? *

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

7. How are the library facilities at the institution? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

8. How are the sports and recreational facilities at the institution? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

9. How is the grievance redressal mechanism with regard to ragging, harassment and discrimination in the university? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

10. Does university promote and facilitate career opportunities? *

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

11. Is the university web site informative and provides you updates? *

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

12. How was response to your queries related to admission, syllabus, time table, class schedule, results and fee? *

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactory
- 1– Generally ineffective
- 0– Very poor

13. The institution provides multiple opportunities to learn and grow. *

- 4 – Strongly agree
- 3 – Agree
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14. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process. *

- 4 – Strongly agree
- 3 – Agree
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- 1 – Disagree
- 0– Strongly disagree

15. The institution takes active interest in promoting internship, student exchange, field visit and placement opportunities for students. *

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

16. The Institution has provisions to acquire soft skills, life skills and employability skills. *

- 4 – To a great extent
- 3 – Moderate
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17. Will you recommend your friends and relatives to join Jamia Hamdard? *

- 4 – Strongly agree
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18. Which of the aspects of the university needs immediate attention? *

- 1 - Communication
- 2 - Timeliness in classes
- 3 – Timely declaration of results
- 4 - Augmentation of teaching, learning, laboratory and research facilities
- 5- Sports and recreational facilities

19. Please give your opinion on the Course contents of your subject of study. *

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Learning objectives are/were clear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The course content is/was organized and well planned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Relevance of the subject with practical/lab work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suggested references/books are/were relevant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. How can the course be further improved? *

Part B. STUDENTS SATISFACTION SURVEY (SSS)

1. How much of the syllabus was covered in the class? *

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

2. How well did the teachers prepare for the classes? *

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3. How well were the teachers able to communicate? *

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4. The teacher's approach to teaching can best be described as *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

5. Fairness of the internal evaluation process by the teachers. *

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0- Unfair

6. Was your performance in internal assessments/assignments discussed with you? *

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0- Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

- 4 – Regularly
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- 2 – Sometimes
- 1 – Rarely
- 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

9. The institution provides multiple opportunities to learn and grow. *

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11. Your mentor does a necessary follow-up with an assigned task to you. *

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- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. *

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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

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- 4 – Above 90%
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21. Give three observation/suggestions to improve the overall institutional facilities, amenities, teaching–learning experience and research facilities in Jamia Hamdard.

Observation A

Observation B *

Individual Career related counselling with guidance towards worldwide scholarship should be promoted

Observation C *

Teaching staff is excellent with full of knowledge and enthusiasm.

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Google Forms

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BASIC DETAILS

Name in full (first name, middle name, surname) *

Sunita Dixit

Gender *

Female



Email *

sunitadixit2307@gmail.com

Phone No. (mobile) *

9582787343

Enrollment Number *

2017532004

School/Centre/Institute *

School of Nursing Sciences and Allied Health



Programme *

M.Sc. (Obstetric &Gynaecology Nursing)



If you have chosen option "OTHER", write the name of programme in full.

Yes

Year of study *

Second Year



Academic Year in which you were admitted in Jamia Hamdard. *

2017-18



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21. Give three observation/suggestions to improve the overall institutional facilities, amenities, teaching–learning experience and research facilities in Jamia Hamdard.

Observation A

Observation B *

Wash room and drinking water

Observation C *

Classroom are non AC

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BASIC DETAILS

Name in full (first name, middle name, surname) *

Yaseen Zehra

Gender *

Email *

yaseenzehra2400@gmail.com

Phone No. (mobile) *

+919310809326

Enrollment Number *

JH21/BAC/1715

School/Centre/Institute *

School of Management & Business Studies



Programme *

BBA



If you have chosen option "OTHER", write the name of programme in full.

Year of study *

First Year



Academic Year in which you were admitted in Jamia Hamdard. *

2021-22



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9. The institution provides multiple opportunities to learn and grow. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme *
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- 4 – Every time
- 3 – Usually
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- 4 – Fully
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular (sports, cultural) activities. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

- 4 – To a great extent
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, Web resources, Animation etc. while in classroom? *

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good. *

- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation/suggestions to improve the overall institutional facilities, amenities, teaching–learning experience and research facilities in Jamia Hamdard.

Observation A

.....

Observation B *

agree with facilities

Observation C *

agree with faculty

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JAMIA HAMDARD -IQAC

ONLINE STUDENT FEEDBACK SYSTEM AND STUDENT SATISFACTION SURVEY (SSS)

1. Online feedback and Student Satisfaction Survey (SSS) are for currently enrolled Jamia Hamdard students.
2. It has three components - Basic details, Part A and Part B (SSS). All queries are compulsorily to be attended.
3. Feedback and SSS will be helpful to the university in assessing the perception of students about institution, facilities, programmes and teachers and will enable it to recognize its strengths and weaknesses and to take remedial measures to meet expectations of students and their academic goals.
4. Inputs will help to achieve high standards of teaching and research at Jamia Hamdard.
5. Personal Data and identify of students will be kept confidential.

BASIC DETAILS

Name in full (first name, middle name, surname) *

MD SHOAIB KHAN

Gender *

Male



Email *

mdshoaibk62@gmail.com

Phone No. (mobile) *

8651664691

Enrollment Number *

JH21/UGN/6071

School/Centre/Institute *

School of Nursing Sciences and Allied Health

Programme *

B.Sc. Medical Imaging Technology (BMIT)

If you have chosen option "OTHER", write the name of programme in full.

B.Pharma/Bsc. Nursing/ BPT/BOT, paramedical & Others Biological programmes

Year of study *

First Year



Academic Year in which you were admitted in Jamia Hamdard. *

2021-22



Part A. FEEDBACK ABOUT INSTITUTION AND FACILITIES

1. Were ranking and accreditation of the institution motivating factors in your decision to take admission in Jamia Hamdard? *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

2. Whether quality of academic programmes motivated you to join Jamia Hamdard? *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

3. Faculty quality was one of the factors in your choice of Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

4. Good quality of teaching-learning resources, research, sports and recreational facilities motivated you to join Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

5. A good public perception encouraged you to select Jamia Hamdard. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

6. How are the teaching, learning, laboratory and research facilities at the university? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

7. How are the library facilities at the institution? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

8. How are the sports and recreational facilities at the institution? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

9. How is the grievance redressal mechanism with regard to ragging, harassment and discrimination in the university? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

10. Does university promote and facilitate career opportunities? *

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

11. Is the university web site informative and provides you updates? *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

12. How was response to your queries related to admission, syllabus, time table, class schedule, results and fee? *

- 4 - Always effective
- 3 - Sometimes effective
- 2 - Just satisfactory
- 1- Generally ineffective
- 0- Very poor

13. The institution provides multiple opportunities to learn and grow. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

14. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

15. The institution takes active interest in promoting internship, student exchange, field visit and placement opportunities for students. *

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

16. The Institution has provisions to acquire soft skills, life skills and employability skills. *

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Will you recommend your friends and relatives to join Jamia Hamdard? *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

18. Which of the aspects of the university needs immediate attention? *

- 1 - Communication
- 2 - Timeliness in classes
- 3 – Timely declaration of results
- 4 - Augmentation of teaching, learning, laboratory and research facilities
- 5- Sports and recreational facilities

19. Please give your opinion on the Course contents of your subject of study. *

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Learning objectives are/were clear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The course content is/was organized and well planned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Course workload is/was appropriate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Course organized to allow all students to participate fully	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relevance of the subject with practical/lab work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suggested references/books are/were relevant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. How can the course be further improved? *

.....

Part B. STUDENTS SATISFACTION SURVEY (SSS)

1. How much of the syllabus was covered in the class? *

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

2. How well did the teachers prepare for the classes? *

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

3. How well were the teachers able to communicate? *

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

4. The teacher's approach to teaching can best be described as *

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

5. Fairness of the internal evaluation process by the teachers. *

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0- Unfair

6. Was your performance in internal assessments/assignments discussed with you? *

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0- Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

9. The institution provides multiple opportunities to learn and grow. *

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

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Observation A

Very good

Observation B *

Good

Observation C *

Good

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